



December 22, 2020

Ms. Pat Monaco  
Northeast Pharmacy Service Corp.  
1661 Worcester Road  
Suite 405  
Framingham, MA 01701

Dear Pat,

Effective February 1, 2021 Infoshred will be implementing a 4% price adjustment. This price adjustment is a result of cost increases we have experienced in the materials, services and employee benefits we purchase.

Revised pricing listed below:

| <u>First container charges</u> |                                   | <u>Each Additional Container</u> |
|--------------------------------|-----------------------------------|----------------------------------|
| 96 gallon                      | \$39.12 per container per service | \$22.36 per container            |
| 65 gallon                      | \$33.54 per container per service | \$16.76 per container            |
| Console                        | \$27.94 per container per service | \$11.18 per container            |

Over the past twenty years we have made every effort to absorb these escalating costs internally and we are unable to continue doing so, thus moving forward our rates will be adjusted. While this is clearly a nominal increase we do like to proactively reach out when we make any changes to your service.

These adjustments will enable us to continue to provide the high quality security and "extreme" customer service you expect and deserve, as well as ensure we maintain and promote the health of our business.

Thank you for your patronage and trusting Infoshred for your destruction needs. Our commitment since our inception has been to provide an excellent service at a fair price.

Please contact me with any questions or if you require additional information at 860-627-5800 or toll free at 1-888-800-1552. Thank you for your continued support over the years and being part of the Infoshred family of customers.

Best Regards,

Stacey J. Lombardo, President and Founder