

## **South Pointe Inc.**

### **Return Policy**

All returns must receive prior authorization. For full credit the return must be made within 30 days from purchase date. If the return goods fall under the overnight shipping minimum customer is subject to a shipping restock fee. After 30 days a 20% restocking fee is applied to all products. Only unopened merchandise that has an expiration date of at least 1 year will be eligible for credit. Products less than 1 year or expired pharmaceuticals are not eligible for return. Any product purchased as a "short date" will not be returnable. No credit will be issued for opened or partial bottles unless the product is recalled. Please remove all stickers from the product before returning. Defaced, damaged, or soiled products will not be accepted. Return requests over \$1,000.00 are subject to approval by our management team. Only product and lot numbers purchased direct from South Pointe may be returned for credit. Contact your Account Specialist or Kelly Runyon at 866-541-4995 or [kelly.runyon@southpointe.us](mailto:kelly.runyon@southpointe.us) for return authorization.